

PERSON SPECIFICATION
Support & Activity Worker
AGE UK PLYMOUTH

Requirements	Essential	Desirable	How Demonstrated
Education and Training	☐ Experience in delivering activities within a social care setting ☐ Basic Food Hygiene certificate or willingness to gain ☐ Good literacy skills. Able to communicate and relay information in an appropriate and sensitive way.	☐ Qualification in Health and Social Care ☐ Qualification or training in Activity provision ☐ NVQ Level 2 and/or 3 in Care (QCF Diploma) or equivalent. ☐ Moving and Handling Certificates.	Application form
Competencies	☐ Understanding of care planning process and applying the principles of person-centred care ☐ Providing activities in a formal setting such as a residential care home or day centre ☐ Ability to use information technology systems such as outlook and CRS e.g. Charity Log ☐ Experience of working within a team	☐ Experience of working with people with sensory impairments (e.g. hearing, sight etc.) ☐ Ability to establish relationships with service users, carers etc. ☐ Experience of working with people with memory loss and/or dementia ☐ Experience of Outreach Support ☐ Knowledge of Care Planning Systems	- Application form - Interview
Knowledge and Understanding	☐ Knowledge of Physical and Mental Health problems of older people and safe methods of working ☐ Experience of working with people with memory loss and/or dementia. ☐ Experience of providing activities in a care setting. ☐ Knowledge of issues effecting older people i.e. communication difficulties		- Application form - Interview
Skills/Abilities	☐ The ability to work as part of a team ☐ Ability to be aware of people's needs including colleagues ☐ Ability to communicate well with both internal and external stakeholders ☐ Able to support people and deal with client's personal care needs in an appropriate and sensitive way. ☐ Aptitude to relate to people, especially those with communication difficulties.	☐ Ability to work under own initiative, remain calm and in control ☐ Able to deal with issues as they occur and communicate relevant information to team members ☐ Ability to support people through life changing events (including end of life)	Interview
Attitude and Approach	☐ Ability to work flexibly to the needs of the service ☐ Welcoming personality ☐ Self-motivated ☐ Fun and engaging		Interview

Other Relevant Factors	☐ Willingness to listen to older people ☐ Commitment to continuing professional development ☐ Enhanced DBS required if successfully appointed ☐ Full driving licence, access to a vehicle for work purposes and appropriate business-use insurance	☐ Experience of working for a charity	▪ Application form ▪ Interview
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